Options for dialing out of a Harvard video endpoint:

*** 911 services are unavailable on video endpoints ***

**Video Options:**
Dialing another Harvard endpoint: <endpoint ID>, press “call”
Outside of Harvard via SIP or H323 URI: dial the URI (looks like an e-mail) of the endpoint, press “call”
Outside of Harvard via IP: dial the IP and press “call” (please allow up to 2 minutes for dialing IPs)

**Audio Only:**
Prefix “04” followed by the 10 digit phone number, press “call”. (Ex. 046175006310 dials 6175006310)

Options for dialing into a Harvard video endpoint from outside (in order of preference):

**Video Options:**
SIP URI: <endpoint ID>@vid.harvard.edu
SIP or H.323 via IP: 128.103.247.201, Select the School or Department, Select the endpoint from the list
ISDN: 16179983199, once prompted; <endpoint ID>#

**Audio Only:**
<endpoint ID>

Live Desk support for in-meeting questions or troubles: 617-500-6310

General Questions or Support Email: ithelp@harvard.edu